Once approved, a Dial 7 Car & Limousine Service representative will contact you within 1 business day to obtain additional information to activate your account.

# **Company Information**

## **Contact Information**

Name	
Title	
Main Telephone #	
Secondary Number #	
Fax Number	
Email Address	

# **Entity Type:**

Please select one:

Personal Use	Limited Liability Corp
Sole Partnership	Government
Partnership	Non-Profit Organization
Corporation	Other

# **Authorized Users**

Please selec	ct one:			
□ ONI	Anyone with knowledge of my account number and name may book a reservation ONLY authorized bookers may book reservations on behalf of my account*  ONLY authorized passengers may travel under my account*			
*Once your application has been approved you will be sent a form where you may list your authorized bookers or passengers. Responsibility to advise Dial 7 of any changes in the aforementioned list lies solely on your company.				
Accour	nt Password			
We recomm	nend adding a password to your account for an extra	layer of security.		
Please seled	ct one:			
	account password isonot wish to set a password for my account	(minimum 3 characters, maximum 7)		
Gratui	ty Setting			
Please selec	ct one:			
☐ lau ☐ 15% ☐ 18% ☐ 20% ☐ 25%	6 6	servation		



# Authorization

Signature	
Name	Date
my authorized agents, book. By executing this	dit card ending for all vehicle transportation I, or s document, I waive any rights for me or the credit card Limousine Service provide a signed credit card voucher for ansportation services.
	ar & Limousine Service to charge transactions for



### **Terms of Service**

THESE TERMS OF LIMOUSINE AND CAR SERVICE ("Service Terms") ARE A LEGAL AND BINDING AGREEMENT BETWEEN YOU AND DIAL 7 CAR & LIMOUSINE SERVICE, INC. governing your use of the services ("Services") offered by Dial 7 Car & Limousine Service, Inc. Please review these Service Terms fully before you use the Services. By using the Services, you agree to be bound by these Service Terms. You will also be subject to any additional terms posted on our website ("Site") located at <a href="http://www.dial7.com">http://www.dial7.com</a>. These additional terms include (without limitation) the Terms of Use and the Privacy Policy.

If you do not agree to these Service Terms, you are directed to discontinue using the Services. Dial 7 Car & Limousine Service, Inc. reserves the right to change or supplement these Service Terms at any time without prior notice. Your continued access or use of the Service Terms after such changes or supplements indicates your acceptance of the Terms as changed or supplemented. It is your responsibility to review these Service Terms regularly. These Service Terms were last updated on May 5, 2015.

## **Pricing Policy**

All advertised fares are subject to change without notice and may be higher during holidays or special events.

#### **RATE ESTIMATE**

The rate quoted, prior to your trip, is an estimate based on the information you provided at the time of the reservation. Fees for tolls, gratuity, waiting time and additional stops are not included in the estimate and will increase your rate.

### **ADDITIONAL RESERVATION CHARGES**

Any changes made to your trip after pick-up may result in additional charges. Be sure to get an updated price from the driver or the office (212-777-7777) before proceeding on your way.

#### **Tolls**

Based on traffic, weather and road conditions of the day, your driver will make a determination of the safest and fastest route to your destination. He may occasionally opt to take a toll route over a free route based on his knowledge and experience.

Passengers are responsible for any tolls incurred throughout the trip. You will be charged the <u>EZ Pass</u> discounted rates. Tolls may vary from trip to trip based upon the route taken. Round trip tolls will be charged on trips where the driver cannot return to Manhattan without paying a toll.

#### **Gratuity**

Gratuity, if any, will be charged based upon your preset gratuity percentage.



#### Waiting Time

Waiting time is based on the hourly rate for a particular vehicle and is charged at 15 minute increments. Waiting time charges may be incurred if a passenger arrives late to a pick-up. Time spent waiting at additional stops will also be charged as waiting time. Waiting time charges may apply after the complimentary waiting time expires on a round-trip.

*Curbside service* - Wait time charges will not be incurred for *Curbside* service provided the following instructions are followed:

#### Wait time charges

Vehicle Type		
Standard		
Luxury		
Minivan		
SUV		

#### **Additional Stops**

Unless specifically discussed, when booking a reservation by phone, the fare quoted by an operator does not include additional stops. The fare quoted online does not include any additional stops made during your trip.

Additional stops are calculated by the distance deviated from the route between the original pick-up and destination.

You may obtain an exact quote for additional stops, in advance, by speaking with a phone reservationist.

#### Airport Parking Fees

When booking a reservation from the airport for a *Meet & Greet* service will be added to the fare. The airport parking fee is based upon the parking rate of the Port Authority.

#### Cleaning Fees

Dial 7 Car & Limousine Service reserves the right to assess a fee for any necessary cleaning and/or damage to the vehicle caused by a passenger. While this fee usually ranges from \$75 to \$200, the exact amount with depend on the nature and extent of the damage.



## Reservation Change, Cancellation, and No-Show Policy

#### **CHANGE POLICY**

Dial 7 Car & Limousine Service requires that all changes be received by phone, email or through our website at least 3 hours prior to pick-up. If a change made less than three hours prior to pick-up cannot be accommodated, the resulting cancellation may cause a full or partial charge. Please see the fee schedule below.

#### **CANCELATION POLICY**

A fee will be charged to your credit card for any trip not cancelled within the allotted time.

In order to avoid cancelation fees, customers must notify a booking representative of a cancelation at least 1 hour in advance for Manhattan pickups and at least 2 hours in advance for pickups outside Manhattan. Please see the fee schedule below.

#### **NO SHOWS**

If Dial 7 is unable to contact the passenger or related contact person after 15 minutes of the scheduled pick-up time, by means of the information provided on the reservation, then the ride will be considered a no-show and will be abandoned. Not being at your pick-up location without notifying Dial7 Car & Limousine Service may result in a no- show charge. Please see the fee schedule below.

#### **FEE SCHEDULE**

Service	<b>Cancellation Fee</b>	No Show Fee

### Rate and Billing

All rates are subject to audit after order completion. Occasionally changes must be made to correct mathematical errors or to reflect the actual tolls, parking fees, additional stops and waiting time.

#### **TAXES**

Dial 7 Car & Limousine Service rates are inclusive of taxes.

#### **PRE-APPROVALS**

When paying by credit card, you must supply the credit card number in advance for pre-approval. Upon reserving with a credit or debit card, a preliminary hold equivalent to 150% of the quoted fare is placed on the card to secure the anticipated total including tolls, gratuity, additional stops, and waiting time. This is only for pre-approval purposes and does not constitute payment for the trip. This hold is released when payment is processed.



During the trip passengers may not leave the vehicle, for any purpose, without first signing the uncompleted credit card slip. Should the passenger fail to return to the vehicle, the full fare will be charged to the card.

#### CREDIT CARD PROCESSING

The charges will appear on your statement as the date of processing, not the trip date.

All transactions are handled in a safe, encrypted format by a secure server to ensure Dial7's and our customers' maximum security, and the assurance that your information stays confidential, private, and safe. We pledge to continually adopt new security technology as it becomes available. If you have any questions about your privacy or the security of our website, please contact us.

Please read our Privacy Policy for more information about our collection and use of your credit card and other personally identifiable information.

### **Miscellaneous Policies**

#### **AFFILIATE SERVICE POLICY**

Dial 7 Car & Limousine Service utilizes, at its discretion, affiliates to provide Limousine and Ground Transportation services as requested by our clients.

#### **VEHICLE IMAGES**

Vehicle Images presented on the Dial 7 Car & Limousine Service Websites may differ from the actual vehicle.

#### **LOST OR DAMAGED ITEMS**

Dial 7 Car & Limousine Service and its Affiliates are not responsible for lost or damaged items left in the vehicles. We make every effort to locate property that has been left in one of our vehicles. We retain found items for 30 days. If you have left a personal item in one of our vehicles and wish to retrieve it, you can report it in our Lost & Found form or you may also call our office at (212) 777-7777.

Dial 7 Car & Limousine Service reserves the right to charge a delivery fee for returning found items. These fees are based on the full travel rates.

#### **PET POLICY**

Any animal over 25 lbs. must ride in a minivan or van, with the exception of service dogs.

All animals must be leashed or in a carrier when traveling in a Dial 7 affiliated vehicle.

We request that when traveling with a pet, you notify a reservationist in advance so that Dial 7 can accommodate you. If you fail to notify a reservationist that you are traveling with a pet, the driver reserves the right to refuse to transport the pet.



## **Exclusions and Limitations of Liability**

Dial 7 Car & Limousine Service and its Affiliates are not responsible for missed flights, abandoned plans or losses incurred due to circumstances that are beyond our control. These circumstances include but are not limited to, causes beyond its reasonable control, acts of God and Nature, acts of terrorism, travel congestion, road closures, accidents, flight and weather delays.

Dial 7 Car & Limousine Service, Inc.'s liability for all causes whatsoever arising shall be limited to your actual damages, in an amount not to exceed the sum of all charges paid by you for the fare.

DIAL 7 CAR & LIMOUSINE SERVICE, INC. SHALL HAVE NO LIABILITY WITH RESPECT TO ITS OBLIGATIONS UNDER THIS AGREEMENT OR OTHERWISE FOR CONSEQUENTIAL, EXEMPLARY, SPECIAL, INDIRECT, INCIDENTAL OR PUNITIVE DAMAGES EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITATION APPLIES TO ALL CAUSES OF ACTION OR CLAIMS IN THE AGGREGATE, INCLUDING WITHOUT LIMITATION BREACH OF CONTRACT, BREACH OF WARRANTY, INDEMNITY, NEGLIGENCE, STRICT LIABILITY, MISREPRESENTATION, AND OTHER TORTS.

YOU AND DIAL 7 CAR & LIMOUSINE SERVICE, INC. EACH UNDERSTAND AND AGREE THAT THESE REMEDIES, EXCLUSIONS AND LIMITATIONS ALLOCATE THE RISKS OF SERVICE NON-CONFORMITY AS AUTHORIZED BY THE UNIFORM COMMERCIAL CODE AND/OR OTHER APPLICABLE LAWS. DIAL 7 CAR & LIMOUSINE SERVICE, INC.'S FARES FOR SERVICES REFLECT, AND ARE SET IN RELIANCE UPON, THIS ALLOCATION OF RISK AND THE EXCLUSION OF CONSEQUENTIAL DAMAGES AND LIMITATIONS OF LIABILITY SET FORTH IN THIS AGREEMENT.

THE FOREGOING LIMITATIONS OF LIABILITY APPLY WITHOUT REGARD TO ANY INTENTIONAL MISCONDUCT OR GROSS NEGLIGENCE BY DIAL 7 CAR & LIMOUSINE SERVICE, INC.

### **General Provisions**

You and Dial 7 Car & Limousine Service, Inc. have agreed to these Service Terms within the State of New York, for all purposes.

All disputes arising out of, under, or in connection with these Service Terms (including without limitation, their validity, interpretation, performance, or breach) will be adjudicated exclusively in the federal or state courts located in (or having jurisdiction over) New York County, New York. These Service Terms and its validity and effect will be interpreted under, and governed by, the laws of New York, without regard to its conflict of laws provisions. You expressly consent to the jurisdiction of such courts over you. You expressly waive any claim of forum non conveniens. You agree to reimburse Dial 7 Car & Limousine Service, Inc. for its legal fees and expenses of instituting (or defending) a lawsuit by (or against) you.



These Service Terms (and any other operating rules or terms posted on the Site (including, without limitation, the Privacy Policy) constitute the entire agreement between Dial 7 Car & Limousine Service, Inc. and you, and supersede all previous written or oral agreements between Dial 7 Car & Limousine Service, Inc. and you. No action (or inaction) by Dial 7 Car & Limousine Service, Inc. may be construed as a waiver of these Service Terms (or any part). If any of the provisions of these Service Terms are held to be unenforceable by a court having competent jurisdiction, the remainder of these Service Terms will continue in full force and effect.